



# ***Abnormal Events Management in Complex Process Plants: Challenges and Opportunities in Intelligent Supervisory Control***

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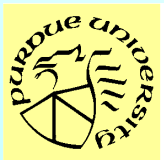
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# Outline

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- Introduction
  - What is AEM and why is it important?
  - Intelligent Supervisory Control
  - Challenges and Issues
- Various approaches
  - Model based and Process History based methods
  - Relative Merits and Demerits
- Process Hazards Analysis (PHA)
- Emerging Trends
- Future Directions

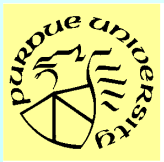




# Talk Philosophy

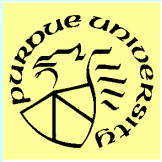
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- Broad overview
  - Not a detailed, in-depth review
  - Identify key concepts, issues, challenges
  - Compare and contrast different approaches



# Introduction

- Abnormal events are deviations in process behavior from normal operating regime
  - Safety problems
  - Environmental concerns
  - Quality problems and Economic losses
- Why do abnormal situations occur?
  - Human errors
  - Equipment degradation and failures
- **This is really a Process Control Problem**

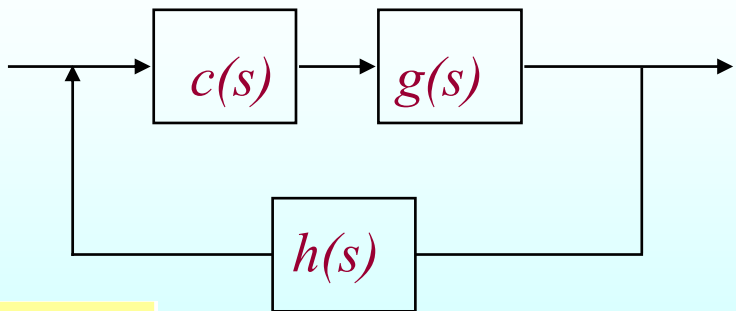
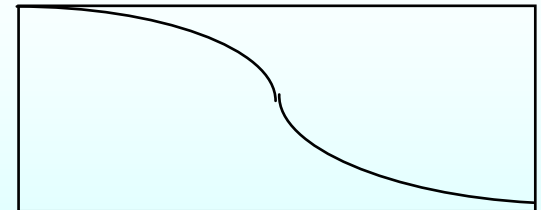
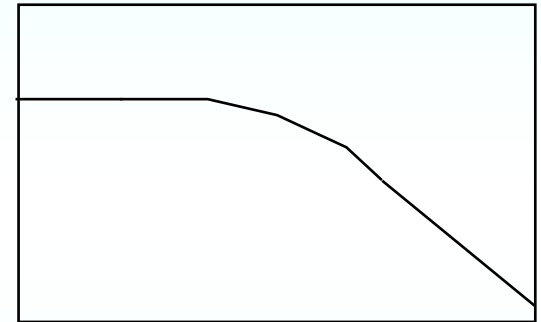
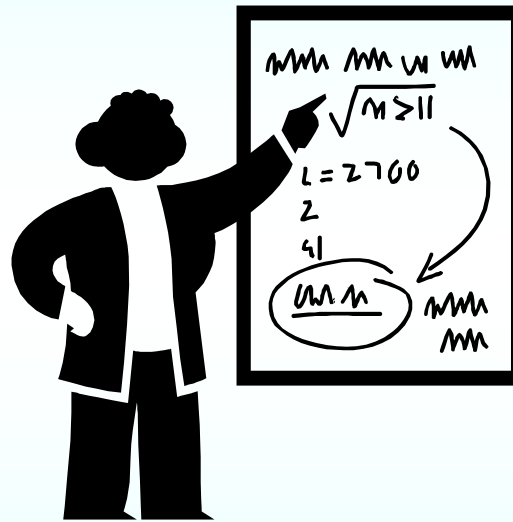


# Academic View of Process Control

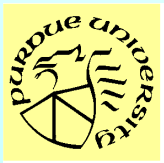
$$L[f(t)] \equiv \bar{f}(s) = \int_0^{\infty} f(t) e^{-st} dt$$

$$\dot{x} = f(x, u)$$

$$y = h(x, u)$$

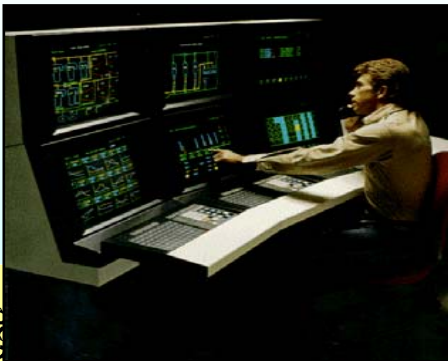


**A** → **B**



# Operator's View of Process Control

- Pump A pumping oil has tripped - **Cause Unknown**
- You switch to Pump B. That also trips - **Cause Unknown**
- Soon hundreds of alarms are going off – **Cause(s) Unknown**
- With in minutes you have an explosion and a fire. Two people are killed and a few hurt at this point.
- It is 10:00 in the night
- The plant manager is in Aberdeen, Scotland, and not available
- You are on top of an off-shore oil platform in the middle of the North Sea



**You are the Shift Supervisor:  
What do you do?**



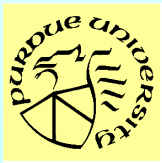
# Process Safety is a Major Concern: The BIG Ones

- Piper Alpha Disaster, Occidental Petroleum Scotland, 1988
  - Off-shore oil platform explosion
  - 164 people killed
  - \$2 Billion in losses
- Union Carbide, Bhopal, India, 1984
  - MIC release into atmosphere
  - 3000-10,000 people killed
  - 100,000 injured
  - \$0.5-1.0 Billion in losses



# The BIG Ones: More recently....

- Mina Al-Ahmedhi Refinery, KPCL, Kuwait, June 2000
  - Leak led to flammable vapor release and explosion
  - 7 people killed, 50 injured
  - \$400 Million in losses
- Petrobras, Brazil, March 2001
  - Off-shore oil platform explosion
  - 10 people killed, \$5 Billion in losses
  - Platform sank into the Atlantic Ocean



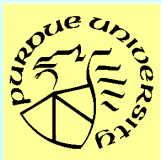




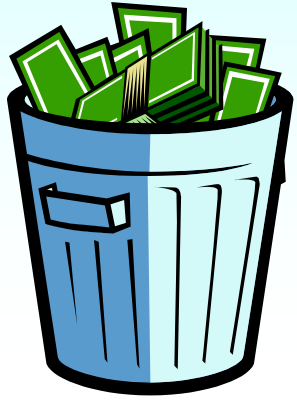
# AEM Lessons Learned

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- Need intelligent real-time operator support
- Need more thorough PHA and integration with AEM
  - New OSHA/EPA regulations
- Importance of Operator Training
- Management/Organization commitment to AEM and PHA



# AEM Problem: Important and Challenging

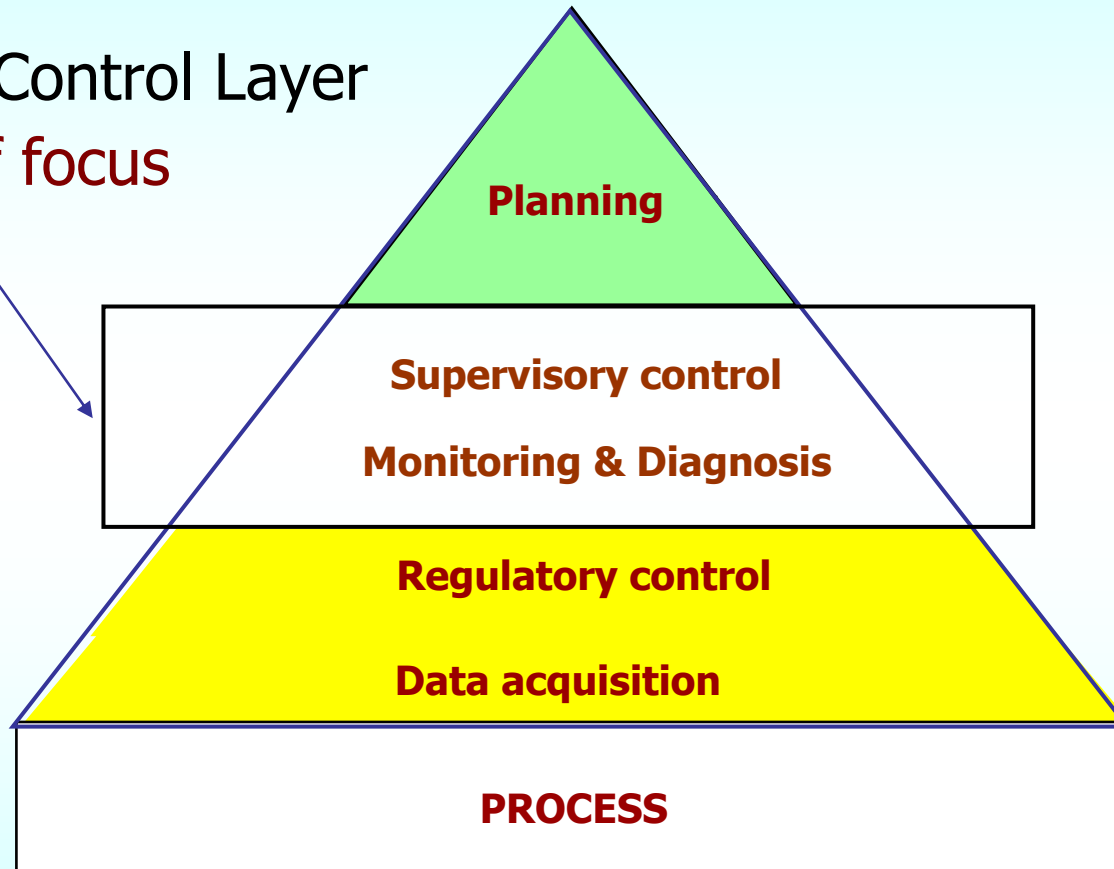


- \$20B+ impact on U.S. economy; \$10B impact on petrochemical companies
- Petrochemical companies have rated AEM their #1 problem
- Modern plants are more difficult to control, diagnose and manage



# Process Operations Pyramid

Intelligent Control Layer  
Area of focus



Increasing Timeframe





# Next Control Frontier: Intelligent Control

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- **What are Intelligent Control Systems?**
  - Computer-based systems that can assist human operators with **higher-level** decision making to manage a complex process plant safely and optimally
  - **Beyond** Regulatory Control
- **Real-time Supervisory Control Decisions**
  - Process Fault Diagnosis and Control: Abnormal Events Management (AEM)
  - Alarm analysis and interpretation
  - Optimal control
  - Start-up and shut down



**Next Frontier in Control Systems Design and Analysis**



# AEM Challenges

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- Intelligent Control System
  - Fundamental Issues: Knowledge Representation and Search
  - Implementation Issues
- Integration with other systems
  - Regulatory Control, Real-Time Optimizers, Scheduling, Databases etc.
- People/Organization Issues
  - Operator Acceptance, Training
  - Liability





# Desirable Features of an Intelligent Control System

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- Early detection & diagnosis
- Isolability : discriminate between failures
- Robustness : to noise & uncertainties
- Novelty Identifiability : novel malfunction
- Explanation facility : Fault propagation
- Adaptability : Processes change & evolve
- Reasonable storage & computational requirement
- Multiple Fault Identifiability : Difficult requirement





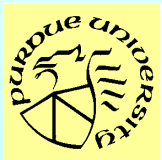
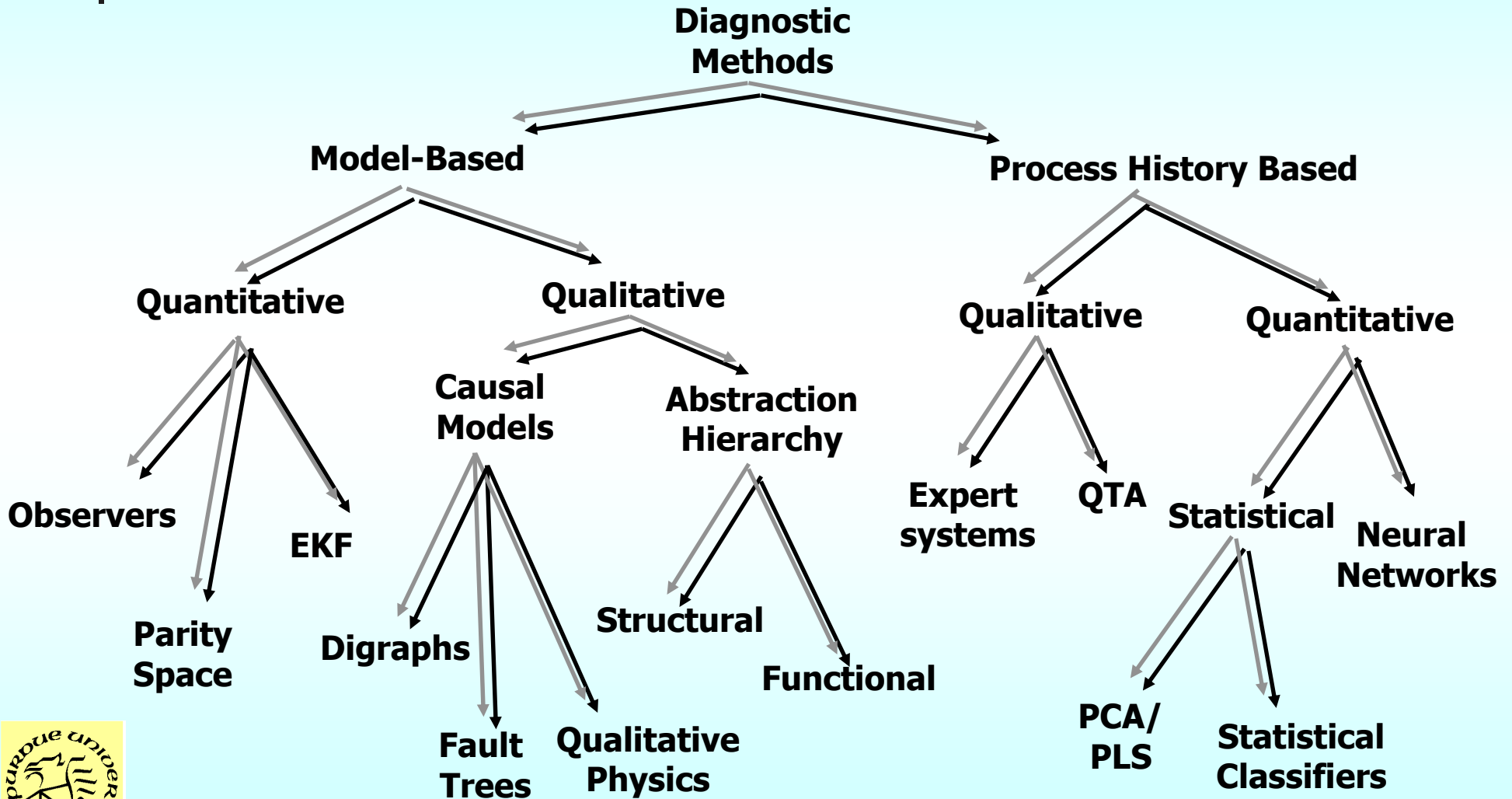
# Diagnostic Approaches – Brief Review

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- Process Fault Diagnosis: First Step in Intelligent Control
- Diagnostic Philosophies
  - Source of Process knowledge
    - Process Model
    - Process History
  - Form of Process knowledge
    - Qualitative
    - Quantitative
- Process Model : *Deep, Causal or Model-Based knowledge*
- Process History : *Shallow, Compiled, Evidential knowledge*



# Classification of Diagnostic Methods





# Comparison of Different Diagnostic Methods

	Observer	Digraphs	Abstraction Hierarchy	Expert Systems	QTA	PCA	Neural Networks
Quick Detection and Diagnosis	✓	?	?	✓	✓	✓	✓
Isolability	✓	×	×	✓	✓	×	✓
Robustness	✓	✓	✓	✓	✓	✓	✓
Novelty Identifiability	?	✓	✓	×	?	✓	✓
Classification Error	×	×	×	×	×	×	×
Adaptability	×	✓	✓	×	?	×	×
Explanation Facility	×	✓	✓	✓	✓	×	×
Modelling Requirement	?	✓	✓	✓	✓	✓	✓
Storage & Computation	✓	?	?	✓	✓	✓	✓
Multiple Fault Identifiability	✓	✓	✓	×	×	×	×

**No single method achieves all**



# Emerging Trends Towards AEM

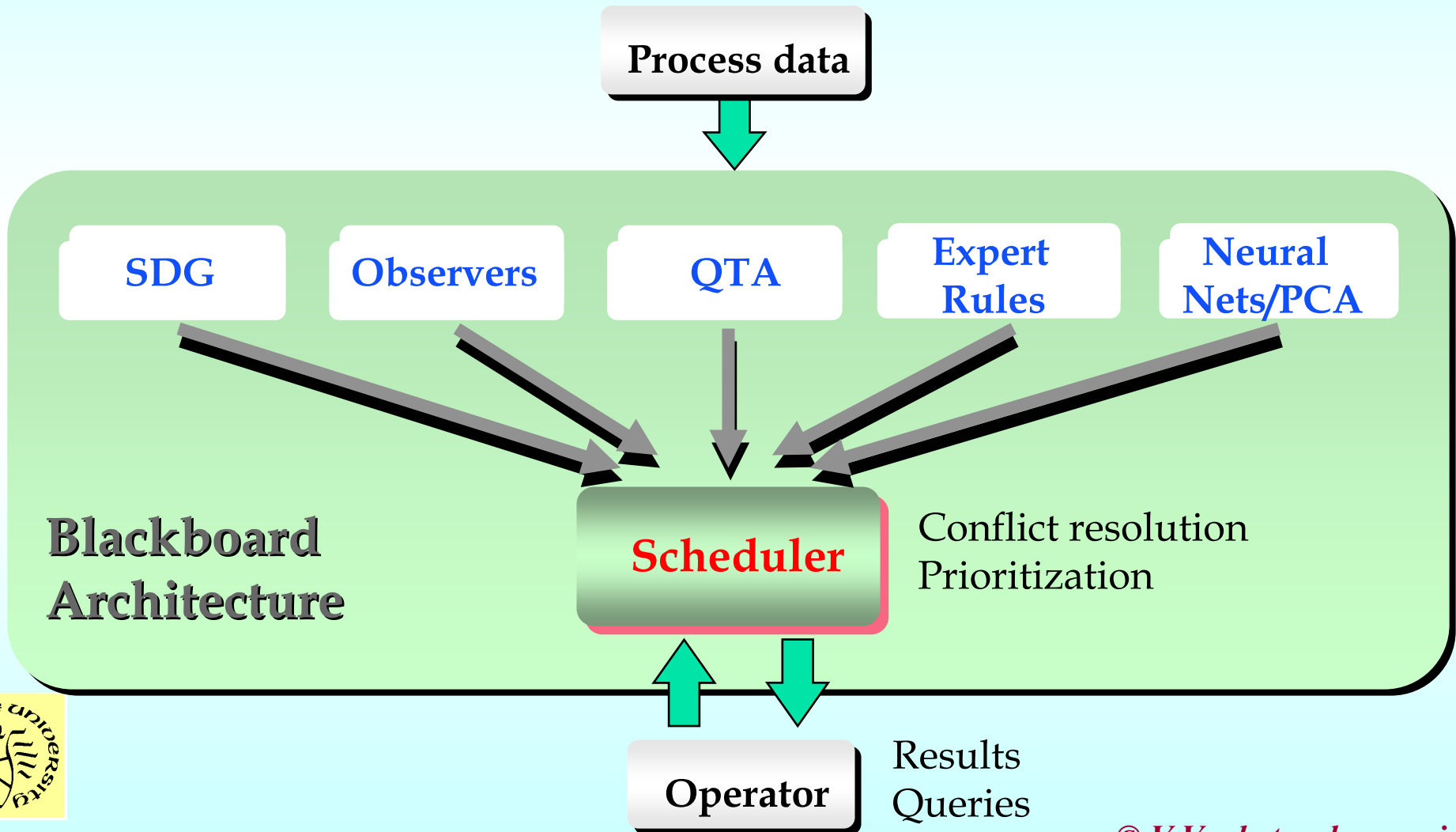


# Hybrid Framework

- **No single** method meets all the criteria of a 'good' diagnostic method
- **A Hybrid Framework**
  - Involving different methodologies
  - Based on a collective and synergistic approach to problem solving seems most promising (Mylaraswamy & Venkatasubramanian, 1997)
  - Compensate one method's weakness with the strengths of another's
- **Dkit** implemented in G2
  - Effectiveness demonstrated on Model IV FCCU by successfully diagnosing wide varieties of faults
  - Combined causal model-based diagnosis with statistical classifiers
  - Basis for the prototype of the Honeywell ASM Consortium
  - Licensed to Honeywell by Purdue University



# Diagnostic ToolKit (Dkit)



# ASM Consortium: Pilot Study at ExxonMobil

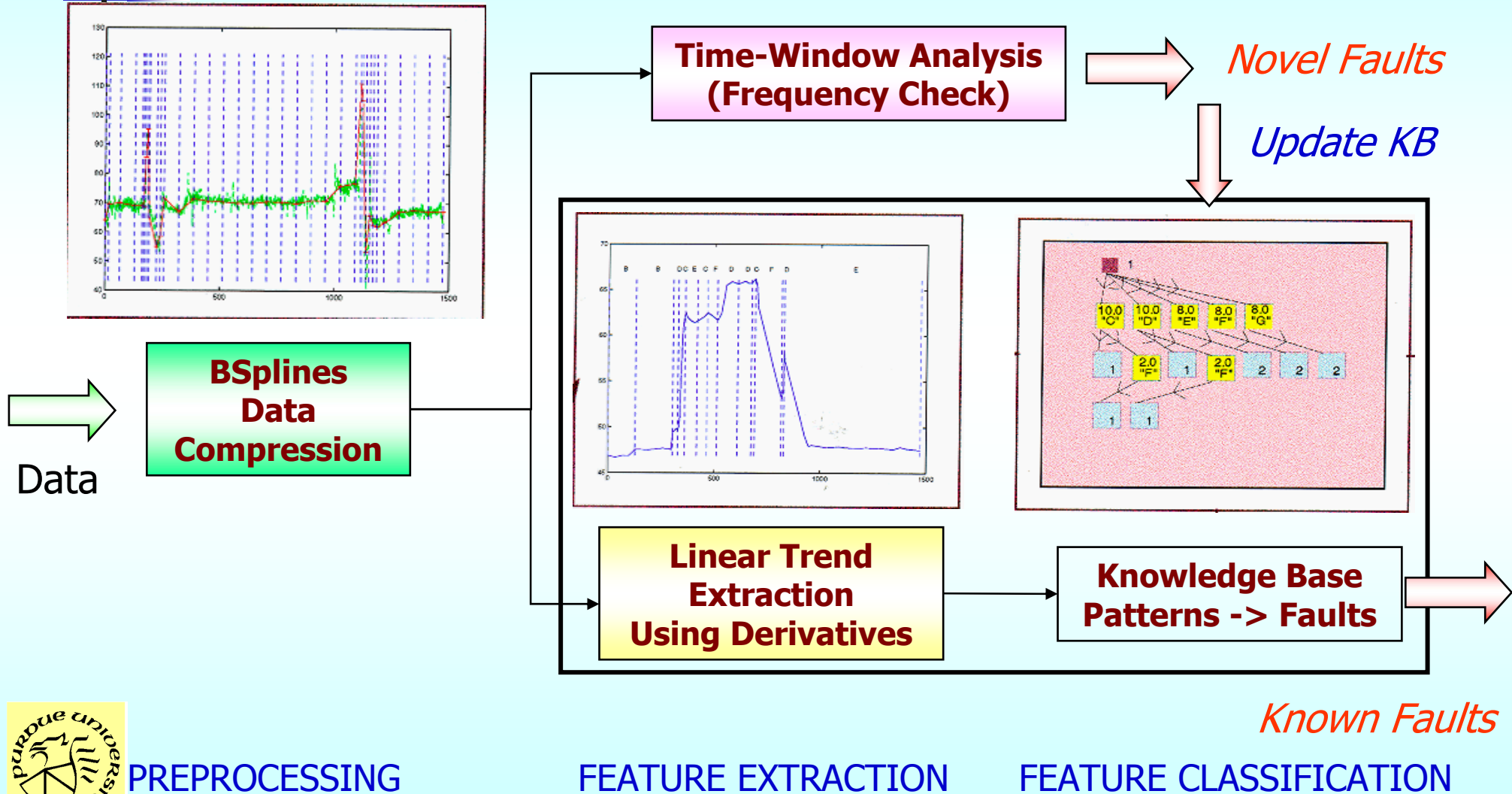
- BRCP Cold Ends; 500+ sensors, sampled every minute
- Started Feb. 1998. Historical data consists of annotated data for ~2months

## CHALLENGES

- Problem size
  - # of sensors
  - Noisy Data : Robustness
  - Unreliable/Missing Data
- Incomplete annotations and operator logs
  - Not every event is captured
- Distinguish operational events from abnormalities
  - Routine Controller actions
  - Shutdown of a unit
- Definition of normal operation
  - Normal Region keeps shifting: Changes in Feed Quality, Market demands etc.



# QTA at BRCP for Process Monitoring & Diagnosis



PREPROCESSING

FEATURE EXTRACTION

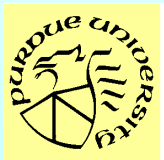
FEATURE CLASSIFICATION



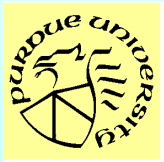
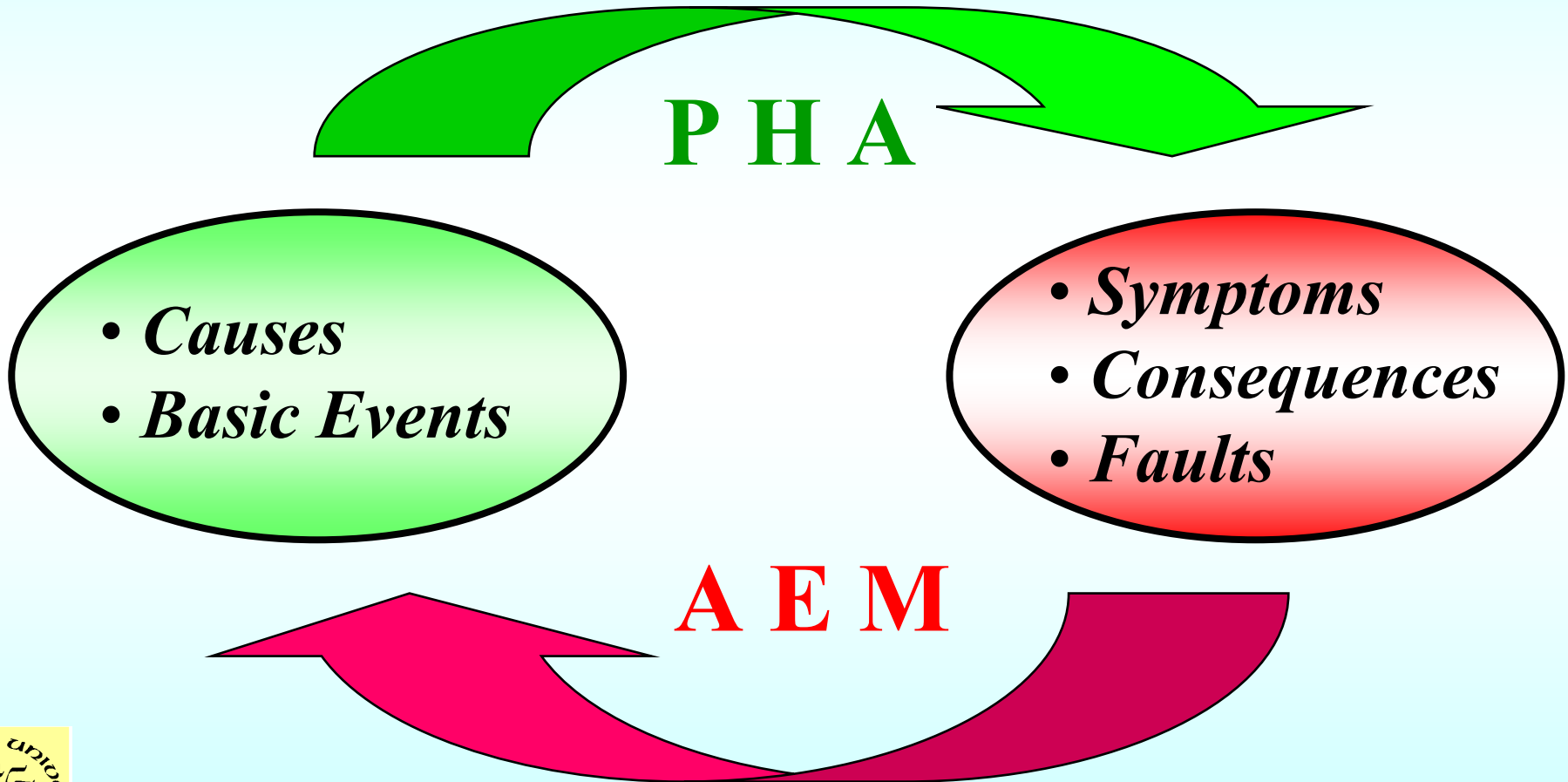
# Training & Testing of QTA on Real-Time Process

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- Training of QTA done using data over the initial 3 weeks
- Identified all significant events with a few false alarms
- Earlier than process alarms by about 30 mins
  - Oil accumulation in ND-02
  - Leaky valve affecting downstream temperature
- Robust to process noise/shifts in the normal regime of the process
- Adaptive: Incrementally add new event classes to the knowledge base
- Honeywell licensed the technology from Purdue in June 1999
  - In the process of being commercialized by Honeywell Hi-Spec



# AEM & PHA







# Process Hazards Analysis (PHA)

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- PHA is the proactive identification, evaluation and mitigation of process hazards
- HAZOP analysis is the most widely used PHA approach





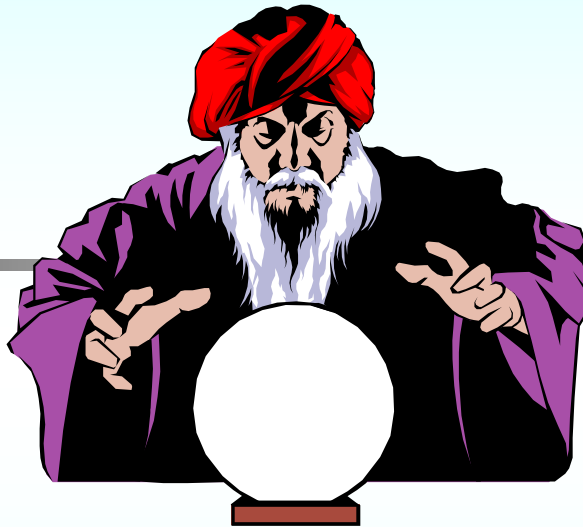
# Motivation for Automation

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- PHA requires significant amount of time, effort and specialized expertise
  - 1~8 weeks to complete a typical PHA study
  - \$4-5 billion/year expenses for CPI, 1% of sales, 10% of profits
  - About 25,000 plant sites are covered by PSM 1910
- An automated PHA system can:
  - Make the PHA more thorough and consistent
  - Reduce the time and effort of the team
  - Handle information overload and complexity
  - Document results for regulatory compliance
  - Handle management of change with ease
  - Train new operators
  - Online abnormal situation management applications



# Future Directions



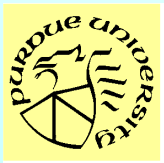
Prediction is Difficult, particularly  
about the Future.....

Niels Bohr

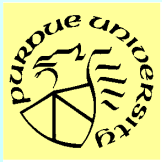
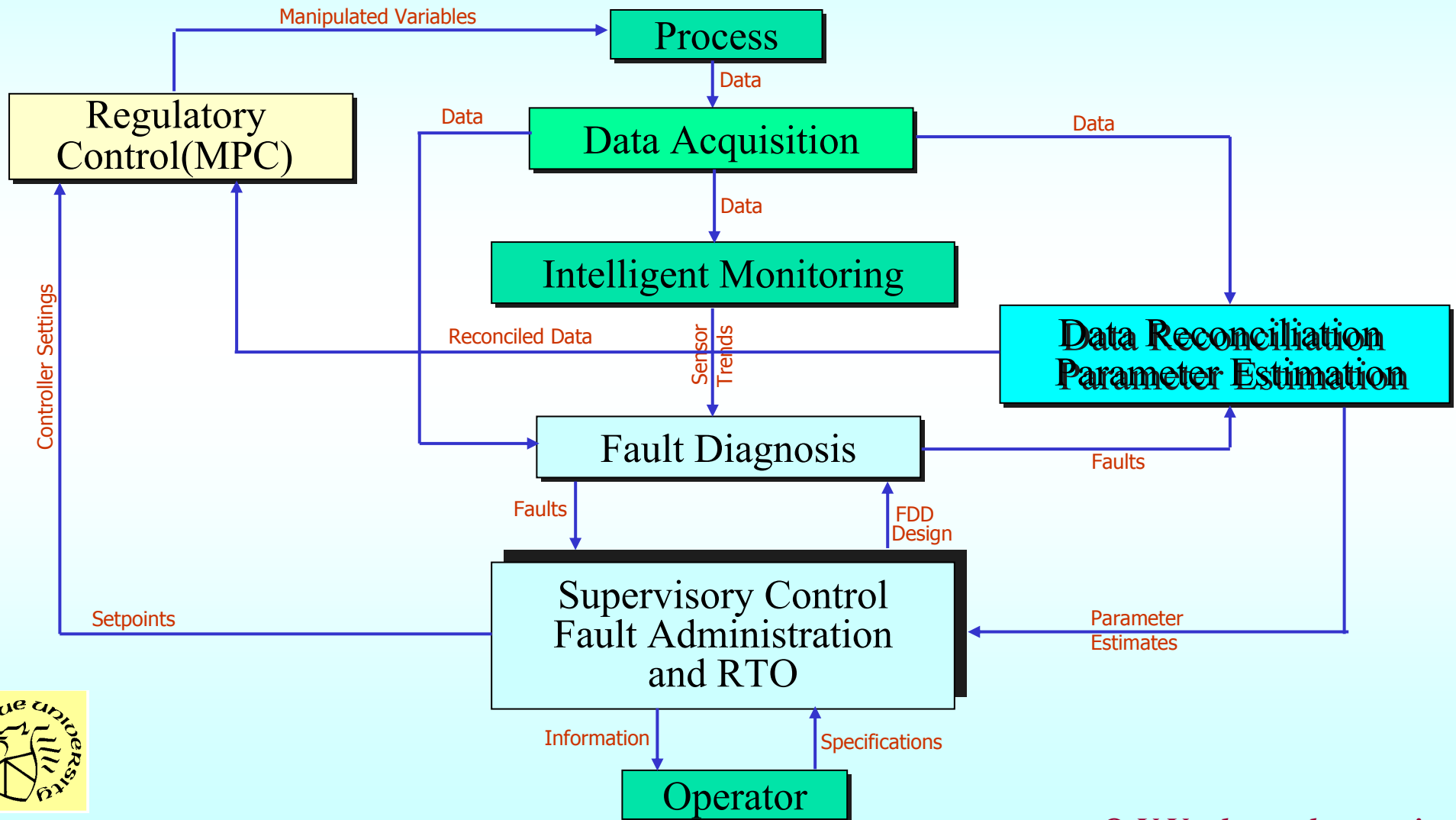
# Future Directions in AEM



- Hybrid Intelligent Control Systems
  - System development/implementation, knowledge maintenance/management
- AEM-PHA Integration
- Integration with other systems
- People/Organization Issues
  - Operator Acceptance, Training
  - Commitment, Liability



# Computer Integrated Process Operations



# Future Directions



## Operator Training for Safe Operations



# Training: Developing Countries

When they don't value safety  
in their personal lives....



Courtesy: The Hindu, Jan 2001

**What are the chances that they will take  
it seriously in your process plants?**



# Summary

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Complexity and size of modern chemical plants make it difficult to manage abnormal events (AEM) and analyze process hazards (PHA) effectively

- AEM has been identified as a very important problem by the process industries
  - **Next Control Frontier: Intelligent Supervisory Control (ISC) Systems**
- ISC systems can make a substantial improvement to current AEM practices in a variety of process industries
- We reviewed the approaches, challenges, emerging trends and future directions
  - **Model based and Process history based approaches**
  - **Hybrid Systems**
  - **AEM/PHA integration, Integrated operations, Training**
- Considerable challenges remain but we have made great progress in the last decade and the future potential is enormous and exciting





# Acknowledgements



- Collaborators
  - Prof. Raghu Rengaswamy, Clarkson
  - Dr. Sourabh Dash, ExxonMobil
  - Mano Ram Maurya, Purdue
  - Dr. Mani Bhushan, Univ. of Alberta
  - Past grad students and co-workers

- Funding Agencies

- Honeywell ASM Consortium
- ExxonMobil, ICI, Air Products, Mitsubishi, A. D. Little, Searle, Eli Lilly, Nova Chemicals
- NSF, NIOSH
- Purdue Trask Fund

